# Axis Communications Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: AXIS M2036-LE Bullet Camera

Report Date: 2024-01-28

**Product Description: Fixed Bullet Network Camera** 

**Contact Information:** https://www.axis.com/support

**Notes:** 

Evaluation Methods Used: General knowledge of the product and testing

#### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

# **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: <b>N/A</b> Electronic Docs: <b>Does Not Support</b> Software: <b>Partially Supports</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
<ul> <li>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</li> <li>Also applies to:     Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: N/A Electronic Docs: Does Not Support Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: <b>N/A</b> Electronic Docs: <b>Does Not Support</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: <b>N/A</b> Electronic Docs: <b>Does Not Support</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)	Web: <b>N/A</b> Electronic Docs: <b>Partially Supports</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A)  Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: <b>N/A</b> Electronic Docs: <b>Does Not Support</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: <b>N/A</b> Electronic Docs: <b>Does Not Support</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
1.4.1 Use of Color (Level A)  Also applies to:  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: <b>N/A</b> Electronic Docs: <b>Does Not Support</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508	Web: <b>N/A</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)  2.1.2 No Keyboard Trap (Level A)	Web: N/A Electronic Docs: Does Not Support Software: Partially Supports Authoring Tool: N/A Web: N/A	Web: Electronic Docs: Software: <b>Tab can be used to navigate between different settings</b> Authoring Tool: Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs: N/A	Electronic Docs:
Revised Section 508	Software: <b>N/A</b>	Software:
• 501 (Web)(Software)	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
• 501 (Web)(Software)	Software: <b>N/A</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
• 501 (Web)(Software)	Software: <b>Does Not Support</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: <b>Supports</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 504.2 (Authoring Tool)	rationing room 1477	rationing root.
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)	Web: <b>N/A</b>	Web:
Also applies to:	Electronic Docs: Supports	Electronic Docs:
Revised Section 508	Software: <b>Supports</b>	Software:
• 501 (Web)(Software)	Authoring Tool: <b>N/A</b>	Authoring Tool:

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Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		
2.4.3 Focus Order (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
<ul> <li>501 (Web)(Software)</li> </ul>	Software: <b>N/A</b>	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
<ul> <li>501 (Web)(Software)</li> </ul>	Software: <b>Supports</b>	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
<ul> <li>501 (Web)(Software)</li> </ul>	Software: Supports	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:
<ul> <li>602.3 (Support Docs)</li> </ul>		
3.2.1 On Focus (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
<ul><li>501 (Web)(Software)</li></ul>	Software: <b>Supports</b>	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
<ul><li>501 (Web)(Software)</li></ul>	Software: Supports	Software:
<ul> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
• 501 (Web)(Software)	Software: Partially Supports	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
• 501 (Web)(Software)	Software: <b>Supports</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
4.1.1 Parsing (Level A)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: <b>Supports</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)	NA	
Also applies to:	Web: N/A	Web:
Revised Section 508	Electronic Docs: Partially	Electronic Docs:
• 501 (Web)(Software)	Supports	Software:
• 504.2 (Authoring Tool)	Software: Partially Supports	Authoring Tool:
• 602.3 (Support Docs)	Authoring Tool: <b>N/A</b>	

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: <b>N/A</b>	Web:
Also applies to:	Electronic Docs: <b>Does Not</b>	Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508	Support	Software:
• 501 (Web)(Software)	Software: <b>Does Not Support</b>	Authoring Tool:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: <b>N/A</b> Electronic Docs: <b>Does Not Support</b> Software: <b>N/A</b> Authoring Tool: <b>N/A</b>	Web: Electronic Docs: Software: Authoring Tool:
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: <b>Supports</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs: If supported by web browser
• 501 (Web)(Software)	Software: <b>Supports</b>	Software: If supported by web browser
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
• 501 (Web)(Software)	Software: <b>N/A</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: <b>Supports</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software)	Software: <b>Supports</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)	Web: <b>N/A</b>	
Also applies to:	Electronic Docs: <b>Does Not</b>	Web:
Revised Section 508	Support	Electronic Docs:
• 501 (Web)(Software)	Software: <b>N/A</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: N/A	Authoring Tool:
602.3 (Support Docs)	rathering root. NA	
3.2.3 Consistent Navigation (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 504.2 (Authoring Tool)	rathorning root. Ny A	rationing root.
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.2.4 Consistent Identification (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: Supports	Electronic Docs:
• 501 (Web)(Software) – Does not apply to non-web software	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA)	Web: <b>N/A</b>	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to:	Electronic Docs: N/A	Electronic Docs:
Revised Section 508	Software: Supports	Software:
• 501 (Web)(Software)	Authoring Tool: <b>N/A</b>	Authoring Tool:
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		
Also applies to:	Web: <b>N/A</b>	Web:
Revised Section 508	Electronic Docs: N/A	Electronic Docs:
• 501 (Web)(Software)	Software: <b>N/A</b>	Software:
• 504.2 (Authoring Tool)	Authoring Tool: <b>N/A</b>	Authoring Tool:
602.3 (Support Docs)		

# **Revised Section 508 Report**

Notes:

### **Chapter 3: Functional Performance Criteria (FPC)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Does Not Support	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	N/A	
302.5 With Limited Hearing	N/A	
302.6 Without Speech	N/A	
302.7 With Limited Manipulation	Does Not Support	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

### **Chapter 4: Hardware**

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does Not Support	
402.2.2 Transactional Outputs	N/A	
402.2.3 Speech Delivery Type and Coordination	N/A	
402.2.4 User Control	N/A	
402.2.5 Braille Instructions	Does Not Support	

Criteria	Conformance Level	Remarks and Explanations
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Partially Supports	Magnetic wireless coupling not supported
402.3.2 Non-private Listening	Partially Supports	Depends on client computer
402.4 Characters on Display Screens	Partially Supports	Character size depends on screen resolution
402.5 Characters on Variable Message Signs	N/A	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Does Not Support	
407.3.2 Alphabetic Keys	Supports	Any keyboard can be used
407.3.3 Numeric Keys	Supports	Any keyboard can be used
407.4 Key Repeat	Supports	If configurable in client operating system
407.5 Timed Response	N/A	
407.6 Operation	Supports	
407.7 Tickets, Fare Cards, and Keycards	N/A	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	N/A	
407.8.1.1 Vertical Plane for Side Reach	N/A	
407.8.1.2 Vertical Plane for Forward Reach	N/A	
407.8.2 Side Reach	N/A	
407.8.2.1 Unobstructed Side Reach	N/A	

Criteria	Conformance Level	Remarks and Explanations
407.8.2.2 Obstructed Side Reach	N/A	
407.8.3 Forward Reach	N/A	
407.8.3.1 Unobstructed Forward Reach	N/A	
407.8.3.2 Obstructed Forward Reach	N/A	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	N/A	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	Any monitor can be used and freely placed
408.3 Flashing	N/A	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Partially Supports	Status LED visible during installation
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Partially supports	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	
412.2.2 Volume Gain for Non-Wireline ICT	Supports	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	
412.3.2 Wireline Handsets	N/A	
412.4 Digital Encoding of Speech	N/A	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	N/A	
412.7 Video Communication	Supports	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	
412.8.2 Voice and Hearing Carry Over	N/A	

Criteria	Conformance Level	Remarks and Explanations
412.8.3 Signal Compatibility	N/A	
412.8.4 Voice Mail and Other Messaging Systems	N/A	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Does Not Support	
413.1.2 Pass-Through of Closed Caption Data	N/A	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	
414.1.2 Other ICT	Does Not Support	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Does Not Support	
415.1.2 Audio Description Controls	N/A	

# **Chapter 5: Software**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	Depending on operating system features
502.2.2 No Disruption of Accessibility Features	N/A	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	
502.3.2 Modification of Object Information	Does Not Support	
502.3.3 Row, Column, and Headers	Does Not Support	
502.3.4 Values	Does Not Support	
502.3.5 Modification of Values	Does Not Support	
502.3.6 Label Relationships	Does Not Support	
502.3.7 Hierarchical Relationships	Does Not Support	
502.3.8 Text	Does Not Support	
502.3.9 Modification of Text	Does Not Support	İ

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Does Not Support	
502.3.11 Actions on Objects	Does Not Support	
502.3.12 Focus Cursor	Does Not Support	
502.3.13 Modification of Focus Cursor	Does Not Support	
502.3.14 Event Notification	Does Not Support	
502.4 Platform Accessibility Features	Partially Supports	Depending on operating system features
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	
503.3 Alternative User Interfaces	N/A	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	
503.4.2 Audio Description Controls	N/A	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	N/A	
504.2.2 PDF Export	N/A	
504.3 Prompts	N/A	
504.4 Templates	N/A	

# **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	N/A	

Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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