

# Crestron Electronics Inc Accessibility Conformance Report

## Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

### Name of Product/Version: CRESTRON DIGITAL MEDIA SWITCHERS & I/O CARDS

- |  |  |   |
|--|--|---|
| <ul style="list-style-type: none"><li>• DM-MD8X8-CPU3</li><li>• DM-MD16X16-CPU3</li><li>• DM-MD32X32-CPU3</li><li>• DM-MD64X64-CPU3</li><li>• DM-MD64X64</li><li>• DM-MD8X8-CPU3-RPS</li><li>• DM-MD16X16-CPU3-RPS</li><li>• DM-MD32X32-CPU3-RPS</li><li>• DM-MD128X128</li><li>• DM-PSU-3X8-RPS</li><li>• DMB-4K-I-HD</li><li>• DMB-4K-O-HD</li><li>• DMB-4K-I-C</li><li>• DMB-4K-O-C</li><li>• DMB-4K-I-HD-DNT</li><li>• DMB-4K-O-HD-DNT</li><li>• DMC-CATO-HD</li><li>• DMC-VID-RCA-A</li><li>• DMB-I-S</li><li>• DMB-O-S</li></ul> | <ul style="list-style-type: none"><li>• DMC-4KZ-CO-HDTSW-760-NC-B-S</li><li>• DMC-4KZ-CO-HD</li><li>• DMC-4KZ-HD</li><li>• DMC-4KZ-HD-DSP</li><li>• DMC-4KZ-DSP</li><li>• DMC-4KZ-DSP-HDCP2</li><li>• DMC-4KZ-C</li><li>• DMC-4KZ-C-DSP</li><li>• DMC-4K-HDO</li><li>• DMC-CPU3</li><li>• DMC-HDO</li><li>• DMC-SDI</li><li>• DMC-I*</li><li>• DMC-S</li><li>• DMC-STR</li><li>• DMC-STRO</li><li>• DMC-DVI</li><li>• DMC-S</li><li>• DMC-VGA</li><li>• DMC-S2</li></ul> | <ul style="list-style-type: none"><li>• DMPS3-4K-150-C</li><li>• DMPS3-4K-250-C</li><li>• DMPS3-4K-350-C</li><li>• DMPS3-300-C</li><li>• DMPS3-4K-50</li><li>• DMPS3-4K-100-C</li><li>• DMPS3-200-C</li><li>• DMPS3-4K-250-C-AIRMEDIA</li><li>• DMPS3-4K-350-C-AIRMEDIA</li><li>• DM-MD8X1-4K-C</li><li>• DMPS3-300-C-AEC</li><li>• HD-MD8X1-4K</li></ul> |
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## Product Description:

DigitalMedia matrix switchers, input and output (I/O) cards are a fully modular and expandable switches offering ultra-fast digital video and audio switching and lossless HD multiroom signal distribution for all types of AV sources. Provides complete management of SD, HD, UHD, 2K, 4K60 4:4:4 HDR, and computer signals with advanced HDCP support, EDID resolution management, CEC signal management, USB signal routing, integrated Ethernet switch, simultaneous 7.1 and stereo audio, H.264 streaming, and a full range of selectable input and output types.

**Date: July 2019**

**Contact information: [support@crestron.com](mailto:support@crestron.com)**

**Notes:**

**Evaluation Methods Used:** Testing with manual inspection of products.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes)
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017 <a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

# Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<b>Not Applicable</b>	



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not Applicable</b>	
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<b>3.2.4 Consistent Identification</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Not Applicable</b>	
<b>3.3.3 Error Suggestion</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<b>Not Applicable</b>	

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.6 Sign Language (Prerecorded)</b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<b>1.2.7 Extended Audio Description (Prerecorded)</b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<b>1.2.8 Media Alternative (Prerecorded)</b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">1.4.6 Contrast Enhanced</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">2.2.3 No Timing</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">2.2.4 Interruptions</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">2.4.8 Location</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.10 Section Headings</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	
<p><a href="#">3.1.3 Unusual Words</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	
<p><a href="#">3.1.4 Abbreviations</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	
<p><a href="#">3.1.5 Reading Level</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	
<p><a href="#">3.1.6 Pronunciation</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	
<p><a href="#">3.2.5 Change on Request</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	
<p><a href="#">3.3.5 Help</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	
<p><a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p><b>Not Applicable</b></p>	

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	
302.2 With Limited Vision	Not Applicable	
302.3 Without Perception of Color	Not Applicable	
302.4 Without Hearing	Not Applicable	
302.5 With Limited Hearing	Not Applicable	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Not Applicable	
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

## Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
402.4 Characters on Display Screens	<b>Not Applicable</b>	
402.5 Characters on Variable Message Signs	<b>Not Applicable</b>	
<b>403 Biometrics</b>	Heading cell – no response required	Heading cell – no response required
403.1 General	<b>Not Applicable</b>	
<b>404 Preservation of Information Provided for Accessibility</b>	Heading cell – no response required	Heading cell – no response required
404.1 General	<b>Not Applicable</b>	
<b>405 Privacy</b>	Heading cell – no response required	Heading cell – no response required
405.1 General	<b>Not Applicable</b>	
<b>406 Standard Connections</b>	Heading cell – no response required	Heading cell – no response required
406.1 General	<b>Not Applicable</b>	
<b>407 Operable Parts</b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	<b>Not Applicable</b>	
<b>407.3 Input Controls</b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	<b>Not Applicable</b>	
407.3.2 Alphabetic Keys	<b>Not Applicable</b>	
407.3.3 Numeric Keys	<b>Not Applicable</b>	
407.4 Key Repeat	<b>Not Applicable</b>	
407.5 Timed Response	<b>Not Applicable</b>	
407.6 Operation	<b>Not Applicable</b>	
407.7 Tickets, Fare Cards, and Keycards	<b>Not Applicable</b>	
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.1.1 Vertical Plane for Side Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.1.2 Vertical Plane for Forward Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and/or displayed according to VPAT requirement.
407.8.2 Side Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.2.1 Unobstructed Side Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according

Criteria	Conformance Level	Remarks and Explanations
		to VPAT requirement.
407.8.2.2 Obstructed Side Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.3 Forward Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.3.1 Unobstructed Forward Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.3.2 Obstructed Forward Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	<b>Supports with Exceptions</b>	Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement.
<b>408 Display Screens</b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	<b>Not Applicable</b>	
408.3 Flashing	<b>Not Applicable</b>	
<b>409 Status Indicators</b>	Heading cell – no response required	Heading cell – no response required
409.1 General	<b>Not Applicable</b>	
<b>410 Color Coding</b>	Heading cell – no response required	Heading cell – no response required
410.1 General	<b>Not Applicable</b>	
<b>411 Audible Signals</b>	Heading cell – no response required	Heading cell – no response required
411.1 General	<b>Not Applicable</b>	
<b>412 ICT with Two-Way Voice Communication</b>	Heading cell – no response required	Heading cell – no response required
<b>412.2 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	<b>Not Applicable</b>	
412.2.2 Volume Gain for Non-Wireline ICT	<b>Not Applicable</b>	
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	<b>Not Applicable</b>	
412.3.2 Wireline Handsets	<b>Not Applicable</b>	

Criteria	Conformance Level	Remarks and Explanations
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
<b>413 Closed Caption Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
<b>414 Audio Description Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

## Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>502 Interoperability with Assistive Technology</b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	



Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	This product is not an authoring tool.
504.2.2 PDF Export	Not Applicable	This product is not an authoring tool.
504.3 Prompts	Not Applicable	This product is not an authoring tool.
504.4 Templates	Not Applicable	This product is not an authoring tool.

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	<b>Supports with Exceptions</b>	The product user guide provides instructions of overall usage for the Digital Media products which includes instruction on using some of the limited accessibility

Criteria	Conformance Level	Remarks and Explanations
		features required by VPAT.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	<b>Not Applicable</b>	
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	<b>Supports with Exceptions</b>	The product user guide provides instructions of overall usage for the Digital Media products which includes instruction on using some of the limited accessibility features required by VPAT.
603.3 Accommodation of Communication Needs	<b>Does not Support</b>	Crestron provides direct support to third-party integrator. It is the responsibility of the integrator to provide support services to the end user.

## Legal Disclaimer

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