# Crestron Electronics Inc Accessibility Conformance Report

# Revised Section 508 Edition

**VPAT® Version 2.3 – December 2018**

**Name of Product/Version: CRESTRON ELECTRONICS INC PRODUCTS (MULTIPLE)**

## Product Description:

See product description for each product type on the Non-Interactive Product List Appendix.

## Date: February 2024

## Contact information: **support@crestron.com**

## Notes:

## Evaluation Methods Used: Testing with manual inspection of products.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0, at *http://www.w3.org/TR/2008/REC-WCAG20-20081211/* | Level A (Yes) <br> Level AA (Yes) |

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"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)                    Page **1** of **23**

| | Level AAA (Yes) |
|---|---|
| [Revised Section 508 standards](#) as published by the U.S. Access Board in the Federal Register on January 18, 2017 [Corrections to the ICT Final Rule](#) as published by the US Access Board in the Federal Register on January 22, 2018 | (Yes) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

# Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | **Not Applicable** | |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | **Not Applicable** | |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | **Not Applicable** | |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | **Not Applicable** | |
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | **Not Applicable** | |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>Revised Section 508 | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| **1.3.3 Sensory Characteristics**  (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **2.1.2 No Keyboard Trap** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>Revised Section 508 | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 501 (Web)(Software) <br> • 504.2 (Authoring Tool) <br> • 602.3 (Support Docs) | | |
| **2.2.2 Pause, Stop, Hide** (Level A) <br> Also applies to: <br> Revised Section 508 <br> • 501 (Web)(Software) <br> • 504.2 (Authoring Tool) <br> • 602.3 (Support Docs) | **Not Applicable** | |
| **2.3.1 Three Flashes or Below Threshold** (Level A) <br> Also applies to: <br> Revised Section 508 <br> • 501 (Web)(Software) <br> • 504.2 (Authoring Tool) <br> • 602.3 (Support Docs) | **Not Applicable** | |
| **2.4.1 Bypass Blocks** (Level A) <br> Also applies to: <br> Revised Section 508 <br> • 501 (Web)(Software) – Does not apply to non-web software <br> • 504.2 (Authoring Tool) <br> • 602.3 (Support Docs) – Does not apply to non-web docs | **Not Applicable** | |
| **2.4.2 Page Titled** (Level A) <br> Also applies to: <br> Revised Section 508 <br> • 501 (Web)(Software) <br> • 504.2 (Authoring Tool) <br> • 602.3 (Support Docs) | **Not Applicable** | |
| **2.4.3 Focus Order** (Level A) <br> Also applies to: <br> Revised Section 508 <br> • 501 (Web)(Software) <br> • 504.2 (Authoring Tool) <br> • 602.3 (Support Docs) | **Not Applicable** | |
| **2.4.4 Link Purpose (In Context)** (Level A) <br> Also applies to: <br> Revised Section 508 | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **4.1.1 Parsing** (Level A)<br>Also applies to:<br>Revised Section 508 | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>Revised Section 508 | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | **Not Applicable** | |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>Revised Section 508 | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | **Not Applicable** | |
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | **Not Applicable** | |

## Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.6 Sign Language (Prerecorded)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **1.2.7 Extended Audio Description (Prerecorded)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **1.2.8 Media Alternative (Prerecorded)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.9 Audio-only (Live)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **1.4.6 Contrast Enhanced**  (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **1.4.7 Low or No Background Audio** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **1.4.8 Visual Presentation** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **1.4.9 Images of Text (No Exception) Control** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **2.1.3 Keyboard (No Exception)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **2.2.3 No Timing** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **2.2.4 Interruptions** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **2.2.5 Re-authenticating** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **2.3.2 Three Flashes** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **2.4.8 Location** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **2.4.9 Link Purpose (Link Only)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.10 Section Headings** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **3.1.3 Unusual Words** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **3.1.4 Abbreviations** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **3.1.5 Reading Level** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **3.1.6 Pronunciation** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **3.2.5 Change on Request** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **3.3.5 Help** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |
| **3.3.6 Error Prevention (All)** (Level AAA)<br>Also applies to:<br>Revised Section 508 – Does not apply | **Not Applicable** | |

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | **Not Applicable** | |
| 302.2 With Limited Vision | **Not Applicable** | |
| 302.3 Without Perception of Color | **Not Applicable** | |
| 302.4 Without Hearing | **Not Applicable** | |
| 302.5 With Limited Hearing | **Not Applicable** | |
| 302.6 Without Speech | **Not Applicable** | |
| 302.7 With Limited Manipulation | **Not Applicable** | |
| 302.8 With Limited Reach and Strength | **Not Applicable** | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | **Not Applicable** | |

## Chapter 4: Hardware

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| *402.1 General* | Heading cell – no response required | Heading cell – no response required |
| *402.2 Speech-Output Enabled* | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | **Not Applicable** | |
| 402.2.2 Transactional Outputs | **Not Applicable** | |
| 402.2.3 Speech Delivery Type and Coordination | **Not Applicable** | |
| 402.2.4 User Control | **Not Applicable** | |
| 402.2.5 Braille Instructions | **Not Applicable** | |
| *402.3 Volume* | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | **Not Applicable** | |
| 402.3.2 Non-private Listening | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 402.4 Characters on Display Screens | **Not Applicable** | |
| 402.5 Characters on Variable Message Signs | **Not Applicable** | |
| ***403 Biometrics*** | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | **Not Applicable** | |
| ***404 Preservation of Information Provided for Accessibility*** | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | **Not Applicable** | |
| ***405 Privacy*** | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | **Not Applicable** | |
| ***406 Standard Connections*** | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | **Not Applicable** | |
| ***407 Operable Parts*** | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | **Not Applicable** | |
| ***407.3 Input Controls*** | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | **Not Applicable** | |
| 407.3.2 Alphabetic Keys | **Not Applicable** | |
| 407.3.3 Numeric Keys | **Not Applicable** | |
| 407.4 Key Repeat | **Not Applicable** | |
| 407.5 Timed Response | **Not Applicable** | |
| 407.6 Operation | **Not Applicable** | |
| 407.7 Tickets, Fare Cards, and Keycards | **Not Applicable** | |
| ***407.8 Reach Height and Depth*** | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.1.1 Vertical Plane for Side Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.1.2 Vertical Plane for Forward Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and/or displayed according to VPAT requirement. |
| 407.8.2 Side Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.2.1 Unobstructed Side Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | to VPAT requirement. |
| 407.8.2.2 Obstructed Side Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.3 Forward Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.3.1 Unobstructed Forward Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.3.2 Obstructed Forward Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | **Supports with Exceptions** | Responsibility of the integrator to ensure device is mounted and displayed according to VPAT requirement. |
| *408 Display Screens* | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | **Not Applicable** | |
| 408.3 Flashing | **Not Applicable** | |
| *409 Status Indicators* | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | **Not Applicable** | |
| *410 Color Coding* | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | **Not Applicable** | |
| *411 Audible Signals* | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | **Not Applicable** | |
| *412 ICT with Two-Way Voice Communication* | Heading cell – no response required | Heading cell – no response required |
| *412.2 Volume Gain* | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | **Not Applicable** | |
| 412.2.2 Volume Gain for Non-Wireline ICT | **Not Applicable** | |
| *412.3 Interference Reduction and Magnetic Coupling* | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | **Not Applicable** | |
| 412.3.2 Wireline Handsets | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 412.4 Digital Encoding of Speech | **Not Applicable** | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | **Not Applicable** | |
| 412.7 Video Communication | **Not Applicable** | |
| *412.8 Legacy TTY Support* | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | **Not Applicable** | |
| 412.8.2 Voice and Hearing Carry Over | **Not Applicable** | |
| 412.8.3 Signal Compatibility | **Not Applicable** | |
| 412.8.4 Voice Mail and Other Messaging Systems | **Not Applicable** | |
| *413 Closed Caption Processing Technologies* | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | **Not Applicable** | |
| 413.1.2 Pass-Through of Closed Caption Data | **Not Applicable** | |
| *414 Audio Description Processing Technologies* | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | **Not Applicable** | |
| 414.1.2 Other ICT | **Not Applicable** | |
| *415 User Controls for Captions and Audio Descriptions* | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | **Not Applicable** | |
| 415.1.2 Audio Description Controls | **Not Applicable** | |

# Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG section |
| *502 Interoperability with Assistive Technology* | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | **Not Applicable** | |
| 502.2.2 No Disruption of Accessibility Features | **Not Applicable** | |
| *502.3 Accessibility Services* | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | **Not Applicable** | |
| 502.3.2 Modification of Object Information | **Not Applicable** | |
| 502.3.3 Row, Column, and Headers | **Not Applicable** | |
| 502.3.4 Values | **Not Applicable** | |
| 502.3.5 Modification of Values | **Not Applicable** | |
| 502.3.6 Label Relationships | **Not Applicable** | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.7 Hierarchical Relationships | **Not Applicable** | |
| 502.3.8 Text | **Not Applicable** | |
| 502.3.9 Modification of Text | **Not Applicable** | |
| 502.3.10 List of Actions | **Not Applicable** | |
| 502.3.11 Actions on Objects | **Not Applicable** | |
| 502.3.12 Focus Cursor | **Not Applicable** | |
| 502.3.13 Modification of Focus Cursor | **Not Applicable** | |
| 502.3.14 Event Notification | **Not Applicable** | |
| 502.4 Platform Accessibility Features | **Not Applicable** | |
| *503 Applications* | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | **Not Applicable** | |
| 503.3 Alternative User Interfaces | **Not Applicable** | |
| *503.4 User Controls for Captions and Audio Description* | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | **Not Applicable** | |
| 503.4.2 Audio Description Controls | **Not Applicable** | |
| *504 Authoring Tools* | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See [WCAG 2.0](#) section | See information in WCAG section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | **Not Applicable** | This product is not an authoring tool. |
| 504.2.2 PDF Export | **Not Applicable** | This product is not an authoring tool. |
| 504.3 Prompts | **Not Applicable** | This product is not an authoring tool. |
| 504.4 Templates | **Not Applicable** | This product is not an authoring tool. |

# Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *601.1 Scope* | Heading cell – no response required | Heading cell – no response required |
| *602 Support Documentation* | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | **Supports with Exceptions** | The product user guide provides instructions of overall usage for the Digital Media products which includes instruction on using some of the limited accessibility |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | features required by VPAT. |
| 602.3 Electronic Support Documentation | See [WCAG 2.0](#) section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | **Not Applicable** | |
| **603 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | **Supports with Exceptions** | The product user guide provides instructions of overall usage for the Digital Media products which includes instruction on using some of the limited accessibility features required by VPAT. |
| 603.3 Accommodation of Communication Needs | **Does not Support** | Crestron provides direct support to third-party integrator. It is the responsibility of the integrator to provide support services to the end user. |

# Legal Disclaimer

# NON-INTERACTIVE PRODUCTS APPENDIX

## DIGITAL MEDIA PRODUCTS

DigitalMedia matrix switchers, input and output (I/O) cards are a fully modular and expandable switches offering ultra-fast digital video and audio switching and lossless HD multiroom signal distribution for all types of AV sources. Provides complete management of SD, HD, UHD, 2K, 4K60 4:4:4 HDR, and computer signals with advanced HDCP support, EDID resolution management, CEC signal management, USB signal routing, integrated Ethernet switch, simultaneous 7.1 and stereo audio, H.264 streaming, and a full range of selectable input and output types.

- DM-MD8X8-CPU3
- DM-MD16X16-CPU3
- DM-MD32X32-CPU3
- DM-MD64X64-CPU3
- DM-MD64X64
- DM-MD8X8-CPU3-RPS
- DM-MD16X16-CPU3-RPS
- DM-MD32X32-CPU3-RPS
- DM-MD128X128
- DM-PSU-3X8-RPS
- DMB-4K-I-HD
- DMB-4K-O-HD
- DMB-4K-I-C
- DMB-4K-O-C
- DMB-4K-I-HD-DNT
- DMB-4K-O-HD-DNT
- DMC-CATO-HD
- DMC-VID-RCA-A
- DMB-I-S
- DMB-O-S

- DMC-4KZ-CO-HDTSW-760-NC-B-S
- DMC-4KZ-CO-HD
- DMC-4KZ-HD
- DMC-4KZ-HD-DSP
- DMC-4KZ-DSP
- DMC-4KZ-DSP-HDCP2
- DMC-4KZ-C
- DMC-4KZ-C-DSP
- DMC-4K-HDO
- DMC-CPU3
- DMC-HDO
- DMC-SDI
- DMCI*
- DMC-S
- DMC-STR
- DMC-STRO
- DMC-DVI
- DMC-S
- DMC-VGA
- DMC-S2

- DMPS3-4K-150-C
- DMPS3-4K-250-C
- DMPS3-4K-350-C
- DMPS3-300-C
- DMPS3-4K-50
- DMPS3-4K-100-C
- DMPS3-200-C
- DMPS3-4K-250-C-AIRMEDIA
- DMPS3-4K-350-C-AIRMEDIA
- DM-MD8X1-4K-C
- DMPS3-300-C-AEC
- HD-MD8X1-4K
- HD-MD4X2-4K-E
- DM-NVX-E30
- DM-NVX-E30C
- DM-NVX-D30
- DM-NVX-D30C
- DM-NVX-350
- DM-NVX-350C
- DM-NVX-351
- DM-NVX-351C
- DM-NVX-DIR-80
- DM-NVX-DIR-160

- DM-NVX-352
- DM-NVX-352C
- DM-NVX-360
- DM-NVX-360C
- DM-NVX-363
- DM-NVX-363C
- DM-NVX-D80
- DM-NVX-E760

- DM-NVX-D80-IOAV
- DM-NVX-E760C

- DM-NVX-DIR-ENT
- DMF-CI-8

# HDMI AMPLIFIERS

The Crestron® HDMI Solutions delivers an incredibly simple and cost-effective multimedia presentation solution for classrooms and meeting spaces. It allows a laptop or mobile device (HDMI® or VGA) to be connected to one of three inputs at a table or podium and routes the signal to a display or projector up to 230 feet (70 meters) away.

- HD-MD-400-C-E KIT
- HD-TX-101-C-E
- HD-RX-101-C-E
- HD-EXT-USB-2000-C
- HD-SCALER-HD-E
- HD-SCALER-VGA-E

- HD-DA-2
- HD-DA2-4KZ-E
- HD-DA-2-QUAD
- HD-DA4-4KZ-E
- HD-DA8-4KZ-E

# CONTROL SYSTEM PROCESSORS

The Crestron® Control Processors are an enterprise-class control system for residential, commercial, and government applications.

- CP3
- CP3N
- CP4
- CP4N
- RMC3
- PRO3

- MC3
- AV3
- DIN-AP3
- DIN-AP3MEX
- CP3-GV
- CLX-DIN-AP3
- PAC2M
- CLX-DIN-AP3-HUB

# POWER OVER ETHERNET

The Crestron® Power over Ethernet affords a one-wire solution for connecting Crestron touch screens, gateways, and other devices, delivering power and data over a single CAT5/6 network cable. All 5 ports are Gigabit capable to ensure maximum bandwidth for multimedia and critical control data.

- CEN-SW-POE-5

- CEN-SWPOE-16
- CEN-ODT-C-POE

# CONTROL & CONNECTIVITY SOLUTIONS: FLIPTOPS

Crestron® FT2 Series FlipTops™ revolutionize the media presentation experience by making it easier than ever to get connected at a conference table.

- C2N-FTB-D-B
- C2N-FTB-D-BALUM
- FT2-1200-ELEC-AL
- FT2-1200-ELEC-B
- FT2-1200-MECH-AC-A KIT
- FT2-1200-MECH-AC-B KIT
- FT2-1200-MECH-ACUSB-A KIT
- FT2-1200-MECH-ACUSB-B KIT
- FT2-1200-MECH-AL
- FT2-1200-MECH-B
- FT2-1400-ELEC-AL
- FT2-1400-ELEC-B
- FT2-1400-MECH-AC-A KIT
- FT2-1400-MECH-AC-B KIT
- FT2-1400-MECH-ACUSB-A KIT

- FT2-1400-MECH-AL
- FT2-1400-MECH-B
- FT2-202-ELEC-AL
- FT2-202-ELEC-B
- FT2-202-MECH-AC-A KIT
- FT2-202-MECH-AC-B KIT
- FT2-202-MECH-ACUSB-A KIT
- FT2-202-MECH-AL
- FT2-500-ELEC-AL
- FT2-500-ELEC-B
- FT2-500-MECH-AC-A KIT
- FT2-500-MECH-AC-B KIT
- FT2-500-MECH-ACUSB-A KIT
- FT2-500-MECH-ACUSB-B KIT
- FT2-500-MECH-AL

- FT2-500-MECH-B
- FT2-700-ELEC-AL
- FT2-700-ELEC-B
- FT2-700-MECH-AC-B KIT
- FT2-700-MECH-ACUSB-A KIT
- FT2-700-MECH-ACUSB-B KIT
- FT2-700-MECH-AL
- FT2-700-MECH-B
- FT-600-B
- FT-600-BALUM
- FTI-PWR-D-B
- FTI-PWR-D-BALUM
- FT-PWR-D-LG-BALUM
- FT-TS600-B
- FT-TS600-BALUM

- FT-TSC600-B
- FT-TSC600-BALUM
- TT-100-B-T
- TT-100-GRY-T
- TT-101-B-T
- TT-101-GRY-T
- TT-110-B-T
- TT-110-GRY-T
- TT-111-B-T
- TT-111-GRY-T

# CONTROL & CONNECTIVITY SOLUTIONS: ACCESSORIES

- CBLR2-AUDIO
- CBLR2-CAT5E
- CBLR2-DP-H
- CBLR2-DP-V
- CBLR2-HD
- CBLR2-USB
- CBLR2-VGA
- CBLR2-VGA-AUDIO
- CBLRA-BRKT-3-FT
- CBLRA-BRKT-4-FT
- CBLRAI-BRKT-4-FT
- CBLRA-INSERT-2WIRE
- CBLRA-INSERT-BLANK

- FT2A-CBLR-1T-4K-MDP-HD
- FT2A-CBLR-1T-4K-USBC-HD
- FT2A-CBLR-1T-AUDIO
- FT2A-CBLR-1T-CAT6
- FT2A-CBLR-1T-HD
- FT2A-CBLR-1T-USB
- FT2A-CBLR-1T-VGA
- FT2A-CBLR-BRKT-1200
- FT2A-CBLR-BRKT-1400
- FT2A-CBLR-BRKT-202
- FT2A-CBLR-BRKT-700
- FT2A-CBLR-GR-4K-DP
- FT2A-CBLR-GR-4K-DP-HD

- FT2A-CP-AUD-RCA2
- FT2A-CP-AUD-RCA2
- FT2A-CP-VGA
- FT2A-CP-VID-RCA1
- FT2A-PLT-BLANK-10
- FT2A-PLT-KEY-10
- FT2A-PLT-PT-10
- FT2A-PWR-AU-1-BASIC
- FT2A-PWR-AU-2
- FT2A-PWR-EU-1-BASIC
- FT2A-PWR-EU-1-C14
- FT2A-PWR-EU-2
- FT2A-PWR-FR-1-BASIC

- FT2A-PWR-US-1
- FT2A-PWR-US-1-BASIC
- FT2A-PWR-US-3
- FT2A-UTK-PWS
- FT2A-UTK-SHELF
- FTA-CBLRA-INSERT-2WIRE-102
- FTA-CP-DP-101
- FTA-CP-HD-101
- FTA-CP-RCA-103
- FTA-CP-RJ45-102
- FTA-CP-USB-102
- FTA-PWR-102

- FT2A-CBL-PT-4K-DP
- FT2A-CBL-PT-4K-DP-HD
- FT2A-CBL-PT-4K-HD
- FT2A-CBL-PT-4K-MDP-DP
- FT2A-CBL-PT-4K-MDP-HD
- FT2A-CBL-PT-4K-USBC-HD
- FT2A-CBL-PT-AUDIO
- FT2A-CBL-PT-CAT6
- FT2A-CBL-PT-USB
- FT2A-CBL-PT-VGA
- FT2A-CBLR-1T-4K-DP
- FT2A-CBLR-1T-4K-DP-HD
- FT2A-CBLR-1T-4K-MDP-DP

- FT2A-CBLR-GR-4K-HD
- FT2A-CBLR-GR-4K-MDP-DP
- FT2A-CBLR-GR-4K-MDP-HD
- FT2A-CBLR-GR-4K-USBC-HD
- FT2A-CBLR-GR-AUDIO
- FT2A-CBLR-GR-CAT6
- FT2A-CBLR-GR-USB
- FT2A-CBLR-GR-VGA
- FT2A-CHGR-USBA/C
- FT2A-CHGR-USBA-BASIC
- FT2A-CP-4K-DP
- FT2A-CP-4K-HD
- FT2A-CP-AUD

- FT2A-PWR-FR-2
- FT2A-PWR-IS-1-BASIC
- FT2A-PWR-IS-2
- FT2A-PWR-IT-1-BASIC
- FT2A-PWR-IT-2
- FT2A-PWR-SW-1-BASIC
- FT2A-PWR-SW-2
- FT2A-PWR-UK-1-BASIC
- FT2A-PWR-UK-1-C14
- FT2A-PWR-UK-2
- FT2A-PWR-UN-1-C14
- FT2A-PWR-UN-1-C14-BA
- FT2A-PWR-UN-2

- FTA-PWR-211
- FTA-PWR-212
- FTA-PWR-221
- FTA-PWR-222
- FTA-PWR-251
- FTA-PWR-261
- FTA-PWR-262
- FT-TPS4-FP-B_BLANK
- FT-TPS4-FP-B_ENGRAVED
- PWR-AU-B
- PWR-EU-M
- PWR-FR-M
- PWR-UK-M

## INTELLIGENT VIDEO

- IV-CAM-P12-B
- IV-CAM-P12-W
- IV-CAM-P20-B
- IV-CAM-P20-W
- IV-CAM-I12-B
- IV-CAM-I20-B
- IV-CAMPTZ-20-N-SLVR-1B
- IV-CAMPTZ-20-N-W-1B
- IV-CAMPTZ-20-SLVR-1B
- IV-CAMPTZ-20-W-1B

- IV-CAMHK-12-SLVR-1B
- IV-SAM-VXP-1B
- IV-SAM-VXS-1B
- IV-SAM-VXN-1B
- IV-CAMA-UMB-B
- IV-CAMA-UMB-W
- IV-CAMA-REMOTE
- IV-CAMPTZ-12-N-SLVR-1B
- IV-CAMPTZ-12-N-SLVR-1B
- IV-CAMPTZ-12-N-W-1B
- IV-CAMPTZ-12-W-1B

- IV-CAMA3-20-N-SLVR-1B
- IV-CAMA3-20-N-W-1B
- IV-CAMA3-20-SLVR-1B
- IV-CAMA3-20-W-1B
- IV-CAMFL-N-W-1B
- IV-CAMFR-12-N-SLVR-1B
- IV-CAMFR-12-SLVR-1B
- IV-CAMHK-12-SLVR-1B

# AUDIO: SPEAKERS

Crestron®  audio speakers are ideally suited for use with the Crestron RL® 2 Group Collaboration System and other unified communication and videoconferencing systems. They are equally well-suited for use in any small to medium sized room or public space in a hotel, restaurant, museum, medical center, airport, office building, or residence.

- FS6-B-T-EACH
- FS6-W-EACH
- SAROS IC4T-B-T-EACH
- SAROS IC4T-W-T-EACH
- SAROS IC6LPT-B-T-EACH
- SAROS IC6LPT-W-T-EACH
- SAROS IC6T-B-T-EACH
- SAROS IC6T-W-T-EACH
- SAROS IC8LPT-B-T-EACH
- SAROS IC8LPT-W-T-EACH
- SAROS IC8T-B-T-EACH
- SAROS IC8T-W-T-EACH
- SAROS ICE4T-B-T-EACH
- SAROS ICE4T-W-T-EACH
- SAROS ICE6LPT-B-T-EACH
- SAROSICE6LPT-W-T-EACH
- VECTOR CD896
- VECTOR CD896-RH
- VECTOR CD1265
- VECTOR CD1265-RH
- VECTOR CD1295
- VECTOR CD1295-RH
- VECTOR CD1565
- VECTOR CD1565-RH
- VECTOR CD1595
- VECTOR CD1595-RH

- FSDI8-W-T-EACH
- SAROS IC8T-B-T-EACH
- SAROS IC8T-W-T-EACH
- SAROS ICE4T-B-T-EACH
- SAROS ICE4T-W-T-EACH
- SAROS ICE6LPT-B-T-EACH
- SAROS ICE6LPT-W-T-EACH
- SAROS ICE6T-B-T-EACH
- SAROS ICE6T-W-T-EACH
- SAROS ICE8LPT-B-T-EACH
- SAROS ICE8LPT-W-T-EACH
- SAROS ICE8T-B-T-EACH
- SAROS ICE8T-W-T-EACH
- SAROS ICI4T-W-T-EACH
- SAROS ICI6T-W-T-EACH
- SAROS ICS8T-B-T-EACH
- SAROS ICS8T-W-T-EACH
- VECTOR CS1265
- VECTOR CS1265-RH
- VECTOR CS1295
- VECTOR CS1295-RH

- SAROS ICT5T-12
- SAROS PD4T-B-T-EACH
- SAROS PD4T-W-T-EACH
- SAROS PD6T-B-T-EACH
- SAROS PD6T-W-T-EACH
- SAROS PD8T-B-T-EACH
- SAROS PD8T-W-T-EACH
- SAROS PDS8T-B-T-EACH
- SAROS PDS8T-W-T-EACH
- SAROS SB-200-P-B
- SAROS SR4T-B-T-EACH
- SAROS SR4T-W-T-EACH
- SAROS SR6T-B-T-EACH
- SAROS SR6T-W-T-EACH
- SAROS SR8T-B-T-EACH
- VECTOR SUBD18
- VECTOR SUBS15
- VECTOR SUBS18