

[SMART Technologies] Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.4

Name of Product/Version: Lumio by SMART

Product Description: Lumio by SMART is used by teachers to create lessons, activities and assessments anywhere, add interactive features to static content and share to any student device.

Students can access the contents created by teachers and participate in the activities.

Date: May 17th, 2023

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Notes: The Voluntary Product Accessibility Template (VPAT) is a document which describes Lumio by SMART is accessible according to the Section 508, WCAG 2.0+, EAA. The VPAT contains documentation on Section 508, Web Content Accessibility Guidelines (WCAG) 2.0+ Success Criteria as well as Conformance Requirements (Levels A, AA, AAA).

Evaluation Methods Used: Website integrates accessibility into design, develop and quality assurance processes of its products. Compliance to accessibility standards are evaluated through the use of manual validation with assistive technologies, and support from third party source.

Assistive technologies used in this evaluation include screen reader and the Windows screen magnification function as well as exclusive use of the keyboard to navigate and operate the site content and functionality.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report |
|--|--|
| Web Content Accessibility Guidelines 2.0, at https://www.w3.org/TR/WCAG20/ Web Content Accessibility Guidelines 2.1, at https://www.w3.org/TR/2018/RECWCAG21-20180605/ | Level A (Yes) Level AA (Yes) Level AAA (Yes) |
| Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Support with Exception:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.

- **Not Applicable:** This criterion is irrelevant to the product.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <p>1.1.1 Non-text Content(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Non-text content is meeting the expectation for the website except for Sign in page where there is no accessible text for “?” image.</p> |
| <p>1.2.1 Audio-only and Video-only (Prerecorded)(Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Audio-only and Video-only (Prerecorded) is not applicable for the Website</p> |
| <p>1.2.2 Captions (Prerecorded)(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Captions are provided for the videos included in the website.</p> |
| <p>1.2.3 Audio Description or Media Alternative (Prerecorded)(Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Audio/video content that would require audio description or media alternatives is not applicable in the Website</p> |
| | | <p>Info and relationship is not applicable for the website.</p> |

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| <p>1.3.1 Info and Relationships(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | |
|---|--|--|

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| <p>1.3.2 Meaningful Sequence(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>The sequence of elements is in logical reading sequence and meeting the expectation for website.</p> |
| <p>1.3.3 Sensory Characteristics(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.</p> |
| <p>1.4.1 Use of Color(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>The Color is available in alternative format and has the expected behavior from accessibility perspective for website.</p> |
| | | <p>Audio control is not applicable for the website</p> |

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| <p>1.4.2 Audio Control(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | |
| <p>2.1.1 Keyboard(Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>All functionality of the website is not operable through a keyboard interface.</p> |
| <p>2.1.2 No Keyboard Trap(Level A)</p> | <p>Web: Supports</p> | <p>Website does not "trap" keyboard focus within content.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | |
| <p>2.1.4 CharacterKey Shortcuts(Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Character key shortcut is not applicable for the website.</p> |
| | | <p>No time sensitive content included is included in the</p> |

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| <p>2.2.1 TimingAdjustable(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Website</p> |
| <p>2.2.2 Pause, Stop, Hide(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>No Moving, Blinking and Scrolling content is included in the Website</p> |
| <p>2.3.1 Three Flashes or Below Threshold(Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Pagesdo not contain anything that flashes more than three times in any one second period, or theflashis below thegeneral flash and red flash thresholds.</p> |
| <p>2.4.1 Bypass Blocks(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable</p> | <p>A method to bypass blocks is not applicable in the website.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---------------------------------------|---|
| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Authoring Tool: Not applicable</p> | |
| | | <p>Titles remains same for most of the pages.</p> |

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| <p>2.4.2 Page Titled(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | |
| <p>2.4.3 Focus Order(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Focus order is supported in the website. Focusable components receive focus in an order that preserves meaning and operability.</p> |
| <p>2.4.4 Link Purpose (In Context)(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Link Purpose is supported for website. Purpose of the link can be determined from link text.</p> |
| <p>2.5.3 Label in Name(Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Label in name is supported for the website. UI components contains the names that is presented visually.</p> |
| | | <p>The language of page is not included in the website.</p> |

| <p>3.1.1 Language of Page(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | |
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| Criteria | Conformance Level | Remarks and Explanations |
| <p>3.2.1 On Focus(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>When any user interface component receives focus, it does not initiate a change of context.</p> |
| <p>3.2.2 On Input(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>User interface component does not automatically cause a change of context.</p> |
| <p>3.3.1 Error Identification(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>The product provides capabilities for specifying error text for user interface component.</p> |
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| <p>3.3.2 Labels or Instructions(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>All input values have the labels except for some checkboxes on more about you pages.</p> |
| <p>4.1.1 Parsing(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>All elements are nested according to HTML specification and meeting the accessibility expectation.</p> |
| <p>4.1.2 Name, Role, Value(Level A)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>For UI thenameandrolecan beprogrammatically determined; states, properties, and values that can be set by the user can beprogrammatically set; and notification of changes to these items is available touser agents, includingassistive technologies.</p> |

Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
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| <p>1.2.4 Captions (Live)(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Live audio content is not included in the Website</p> |
| <p>1.2.5 Audio Description (Prerecorded)(Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Audio description is not provided for all prerecorded video of the website.</p> |
| <p>1.4.3 Contrast (Minimum)(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>The visual presentation of text and images of text has less contrast ratio for many elements of the website.</p> |
| <p>1.4.4 Resize text(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Page can be resized to 200% without loss of content or functionality.</p> |

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| <p>1.4.5 Images of Text(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Alt text is available for images of text and meeting the expectation as per accessibility perspective.</p> |
| <p>1.4.10 Reflow(Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does not support Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable</p> | <p>Reflow is not supported for the website.</p> |
| <p>1.4.11Non-Text Contrast (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable</p> | <p>The visualpresentationof the UI components and graphical objects have acontrast ratioof at least 3:1 against adjacent color.</p> |
| <p>1.4.13 Content on Hoveror Focus(Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable</p> | <p>When hover/focus triggers content to appear, it is dismissible, hover-able and persistent.</p> |

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| <p>2.4.5 Multiple Ways(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does not supports Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable</p> | <p>Multiple ways is not supported for the website.</p> |
| <p>2.4.6 Headings and Labels(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Headings and labels are properly defined for the website.</p> |
| <p>2.4.7 Focus Visible(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Focus is visible for most of the elements when user is navigating through keyboard except for some elements on more about you and login page.</p> |
| <p>3.1.2 Language of Parts(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not Applicable Electronic Docs: Not applicable Software: Not Applicable Authoring Tool: Not applicable</p> | <p>The language of a part cannot be programmatically determined and there is no mechanism to specify different language for subset of the page.</p> |

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| <p>3.2.3 Consistent Navigation(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>The product uses the same navigation mechanism across the pages</p> |
| <p>3.2.4 Consistent Identification(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Images and controls are used to identify consistency of the product and meeting the expectation of accessibility</p> |
| <p>3.3.3 Error Suggestion(Level AA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>When an error is automatically detected within an input entry form, the resulting error message provides suggestions for correction and meeting the expectation of accessibility.</p> |
| <p>3.3.4 Error Prevention (Legal, Financial, Data)(Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>There are no pages that involve legal commitments or financial transactions, modify or delete usercontrollable data, or submit user test responses.</p> |

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| | | Status messages are not included in the website. |
| 4.1.3 Status Messages (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable | |

Table 3: Success Criteria, Level AAA

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable | Sign Language is not included in the website |

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| <p>1.2.7 Extended Audio Description (Prerecorded)(Level AAA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Extended Audio description is not included in the website</p> |
| <p>1.2.8 Media Alternative (Prerecorded)(Level AAA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Media alternative is not included the website</p> |
| <p>1.2.9 Audio-only (Live)(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Audio-only (Live) is not included for the website</p> |
| <p>1.4.6 Contrast Enhanced(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | <p>Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not</p> | <p>Contrast enhanced is not supported for the website.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
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| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | applicable | |
| <p>1.4.7 Low or No Background Audio(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable | Background audio is not applicable in the website |
| | | Visual presentation is not applicable for the website |
| <p>1.4.8 Visual Presentation(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable | |
| <p>1.4.9 Images of Text (No Exception) Control(Level AAA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not Applicable | Images of text are only used for pure decoration |

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| <p>2.1.3 Keyboard (No Exception)(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports with exception Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>The content operable through a keyboard interfacedoes not require specific timings for individual keystrokes</p> |
| <p>2.2.3 No Timing(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Feature is not included in the Website</p> |

| Criteria | Conformance Level | Remarks and Explanations |
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| | | Interruptions is not applicable in the Website |

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| <p>2.2.4 Interruptions(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | |
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| <p>2.2.5 Re-authenticating(Level AAA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Does not support Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Re-authentication is not supported in the website.</p> |
| <p>2.3.2 Three Flashes(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Three flashes are not included in the Website</p> |
| <p>2.4.8 Location(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Location Feature is not included in the Website</p> |
| | | |
| <p>2.4.9 Link Purpose (Link Only)(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Supports Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>The purpose of each link to be identified from link text alone.</p> |

| <p>2.4.10 Section Headings(Level AAA)Also applies to: Revised Section 508</p> | <p>Web: Not applicable Electronic Docs: Not applicable</p> | <p>Section Headings is not applicable for Website</p> |
|--|--|---|
| <p>Criteria</p> | <p>Conformance Level</p> | <p>Remarks and Explanations</p> |
| <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Software: Not applicable Authoring Tool: Not applicable</p> | |
| <p>3.1.3 Unusual Words(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Unusual Words is not applicable for Website</p> |
| <p>3.1.4 Abbreviations(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Abbreviations is not applicable for Website</p> |
| | | <p>Reading Level is not applicable for the website.</p> |

| <p>3.1.5 Reading Level(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable with exception Authoring Tool: Not applicable</p> | |
|--|---|---|
| <p>3.1.6 Pronunciation(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Pronunciation is not applicable for Website.</p> |
| <p>3.2.5 Change on Request(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not</p> | <p>Change on request is not applicable for Website.</p> |
| <p>Criteria</p> | <p>Conformance Level</p> | <p>Remarks and Explanations</p> |
| <ul style="list-style-type: none"> • 602.3 (Support Docs) | <p>applicable</p> | |
| <p>3.3.5 Help(Level AAA)Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable</p> | <p>Help is not applicable for Website</p> |

| | | |
|--|--|---|
| | | Error prevention is not applicable for the website. |
| 3.3.6 Error Prevention (All) (Level AAA)Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable | |

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 302.1 Without Vision | Supports | |
| 302.2 With Limited Vision | Supports | |
| 302.3 Without Perception of Color | Supports | |
| 302.4 Without Hearing | Supports | |
| 302.5 With Limited Hearing | Supports | |
| 302.6 Without Speech | Supports | |
| 302.7 With Limited Manipulation | Supports | |
| 302.8 With Limited Reach and Strength | Supports | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | |

Chapter 4: Hardware

Notes: Not applicable

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not applicable | |
| 402.2.2 Transactional Outputs | Not applicable | |
| 402.2.3 Speech Delivery Type and Coordination | Not applicable | |

| | | |
|------------------------------|-------------------------------------|-------------------------------------|
| 402.2.4 User Control | Not applicable | |
| 402.2.5 Braille Instructions | Not applicable | |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 402.3.1 Private Listening | Not applicable | |
| 402.3.2 Non-private Listening | Not applicable | |
| 402.4 Characters on Display Screens | Not applicable | |
| 402.5 Characters on Variable Message Signs | Not applicable | |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not applicable | |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Not applicable | |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Not applicable | |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not applicable | |
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Not applicable | |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not applicable | |
| 407.3.2 Alphabetic Keys | Not applicable | |

| | | |
|--|-------------------------------------|-------------------------------------|
| 407.3.3 Numeric Keys | Not applicable | |
| 407.4 Key Repeat | Not applicable | |
| 407.5 Timed Response | Not applicable | |
| 407.6 Operation | Not applicable | |
| 407.7 Tickets, Fare Cards, and Keycards | Not applicable | |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not applicable | |
| 407.8.1.1 Vertical Plane for Side Reach | Not applicable | |
| 407.8.1.2 Vertical Plane for Forward Reach | Not applicable | |
| 407.8.2 Side Reach | Not applicable | |
| 407.8.2.1 Unobstructed Side Reach | Not applicable | |
| 407.8.2.2 Obstructed Side Reach | Not applicable | |
| 407.8.3 Forward Reach | Not applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 407.8.3.1 Unobstructed Forward Reach | Not applicable | |
| 407.8.3.2 Obstructed Forward Reach | Not applicable | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not applicable | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not applicable | |
| 408 Display Screens | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not applicable | |

| | | |
|---|-------------------------------------|-------------------------------------|
| 408.3 Flashing | Not applicable | |
| 409 Status Indicators | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Not applicable | |
| 410 Color Coding | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not applicable | |
| 411 Audible Signals | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not applicable | |
| 412 ICT with Two-Way Voice Communication | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Not applicable | |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not applicable | |
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not applicable | |
| 412.3.2 Wireline Handsets | Not applicable | |
| 412.4 Digital Encoding of Speech | Not applicable | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Not applicable | |
| 412.7 Video Communication | Not applicable | |
| 412.8 Legacy TTY Support | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connect ability | Not applicable | |
| 412.8.2 Voice and Hearing Carry Over | Not applicable | |

| | | |
|--|-------------------------------------|-------------------------------------|
| 412.8.3 Signal Compatibility | Not applicable | |
| 412.8.4 Voice Mail and Other Messaging Systems | Not applicable | |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| Criteria | Conformance Level | Remarks and Explanations |
| 413.1.1 Decoding and Display of Closed Captions | Not applicable | |
| 413.1.2 Pass-Through of Closed Caption Data | Not applicable | |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not applicable | |
| 414.1.2 Other ICT | Not applicable | |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not applicable | |
| 415.1.2 Audio Description Controls | Not applicable | |

Chapter 5: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.1 AA | See WCAG 2.1 section | See information in WCAG section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports | |
| 502.2.2 No Disruption of Accessibility Features | Supports | |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supports | |
| 502.3.2 Modification of Object Information | Supports | |
| 502.3.3 Row, Column, and Headers | Supports | |

| 502.3.4 Values | Supports | |
|--|--------------------------------------|-------------------------------------|
| 502.3.5 Modification of Values | Supports | |
| 502.3.6 Label Relationships | Supports | |
| 502.3.7 Hierarchical Relationships | Supports | |
| 502.3.8 Text | Supports | |
| 502.3.9 Modification of Text | Supports | |
| 502.3.10 List of Actions | Supports | |
| 502.3.11 Actions on Objects | Supports | |
| 502.3.12 Focus Cursor | Supports | |
| 502.3.13 Modification of Focus Cursor | Supports | |
| 502.3.14 Event Notification | Supports | |
| Criteria | Conformance Level | Remarks and Explanations |
| 502.4 Platform Accessibility Features | Supports | |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | It supports Color and contrast |
| 503.3 Alternative User Interfaces | Not applicable | |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not applicable | |
| 503.4.2 Audio Description Controls | Not applicable | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing(if not authoring tool, enter “not applicable”) | See WCAG 2.1 section | See information in WCAG section |

| | | |
|---|----------------|--|
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not applicable | |
| 504.2.2 PDF Export | Not applicable | |
| 504.3 Prompts | Not applicable | |
| 504.4 Templates | Not applicable | |

Chapter 6: Support Documentation and Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | |
| 602.3 Electronic Support Documentation | See WCAG 2.1 section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not applicable | Product documentation is available in electronic format |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | |
| 603.3 Accommodation of Communication Needs | Supports | |

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